



How to check your call history

Username: _____

Password: _____

For above details, please contact our office 1890 71 71 71 option 2 or view your “Welcome to Fastcom” pack first provided upon install.

Step 1 – Go to phone.fastcom.ie

Step 2 – Enter your log in details – Email address and Pin number

Step 3 – Select ‘CDR’ on the left hand side, under the ‘My Details’ tab

Step 4 – Select the ‘Search/Filter’ button (Large Magnifying Glass)

Step 5 – Enter the Start Date, End Date and Filter Type – This will give you an option to view either incoming, outgoing or all calls

Step 6 – Click on the large Magnifying glass to run the search and use the ‘next’ and ‘previous’ buttons to navigate through the pages.